

Dear Valued Customer

Global and local events related to the spread of COVID-19 are rapidly unfolding. Our daily routines have been disrupted by constant news streams advising us of the latest developments, new impacts and tips and trends in dealing with the spread of the virus. It's hard not to be overrun by all the information that we are getting.

We have no doubt that this has been extremely disruptive. It has impacted you personally, your family and household, your business, customers and your employees.

As we come to grips with this new reality that is facing us, we have all made the necessary plans in our different environments, and prioritised our individual requirements so that we can continue to work, interact, and contribute to the society in which we live

In light of the President's announcement and as the impact of COVID-19 unfolds, we would like to update you on the steps we are taking to limit disruption as far as possible during the 21 day nationwide shut-down from midnight this Thursday to midnight on Thursday 16 April.

As an ICASA licensed Telecommunication Company, we will be servicing our Essential Service Customers remotely and on-site thus maintaining continuity of key day-to-day operations.

We have identified key staff members who will be operational and equipped with the technological resources needed to service your needs. They will have access to our servers and database in the same manner as if there was no shut-down.

Please know that we are a phone call or an email away:

Contact details : 031 2630400 or alternatively mail us on support@3ctechnology.co.za .

Keep safe

Kind regards

3C Technology Support Team